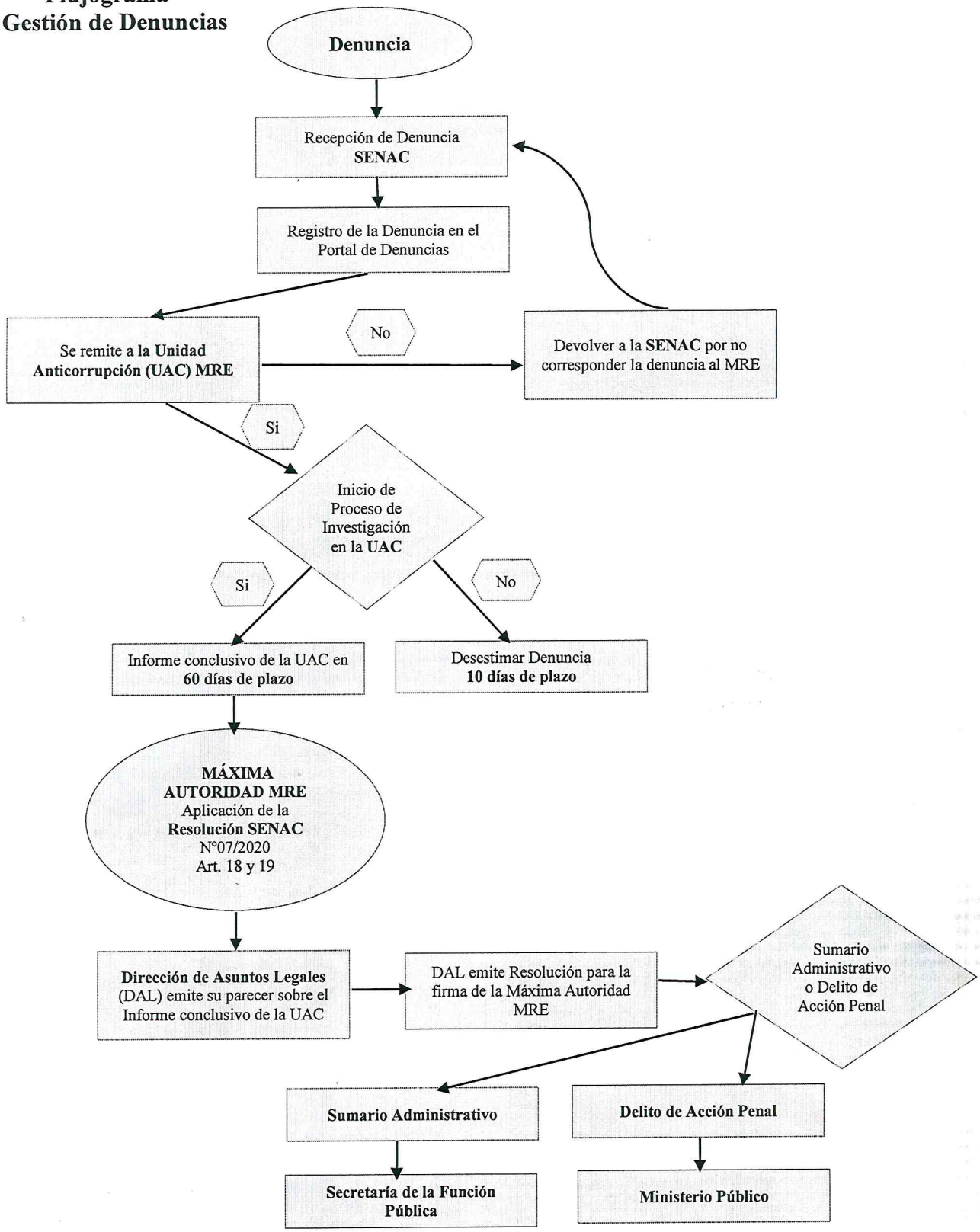Flujograma
Gestión de Denuncias