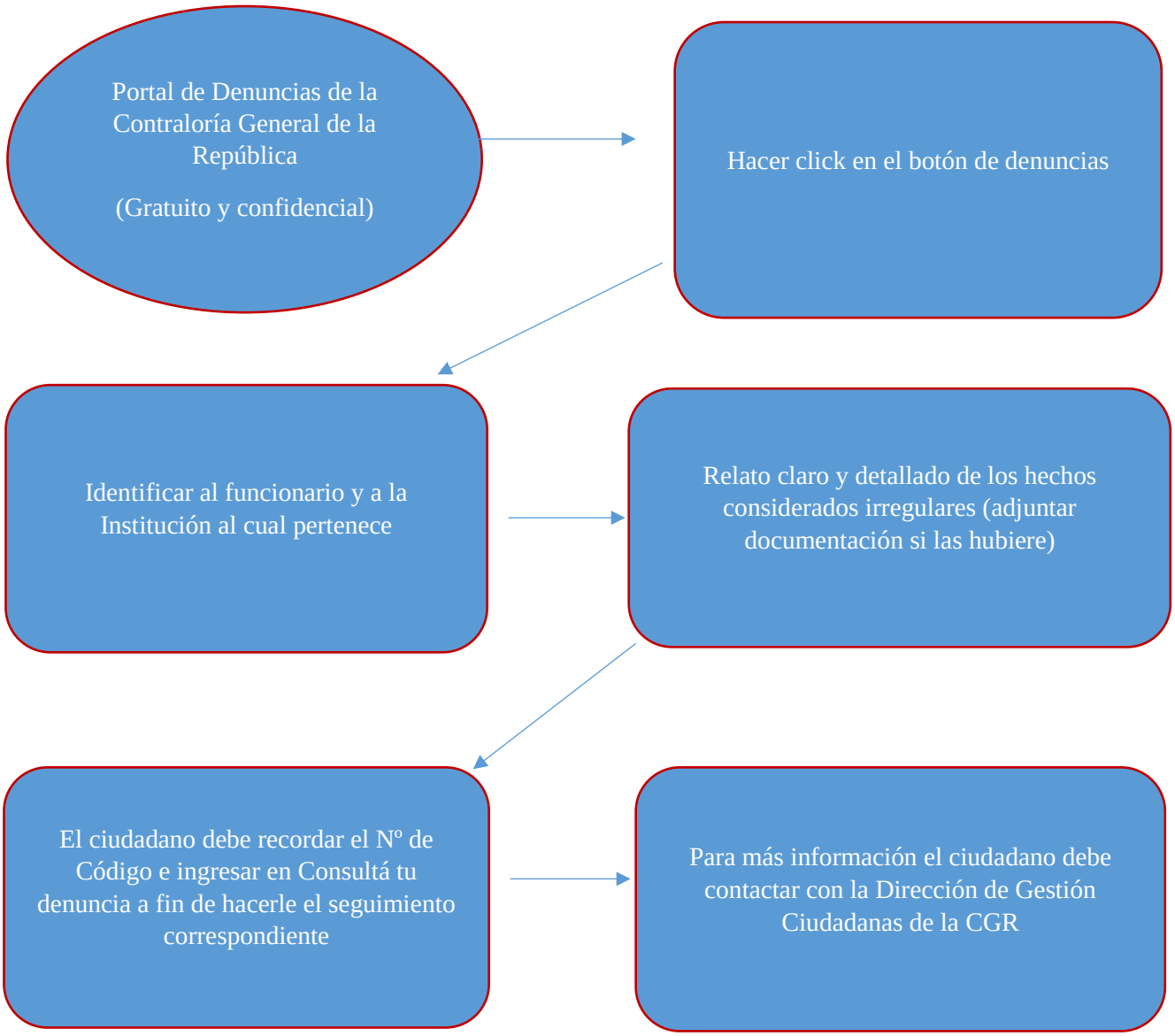Flujograma de denuncias en el Portal de la CGR